

# DUPONT™ CORIAN® WARRANTY

DuPont de Nemours International Sàrl, CH-1218 Le Grand Saconnex, Switzerland (hereafter called “DuPont”) warrants hereby, subject to the time limitations described under point 4, the following:

DuPont warrants to you, the owner of an original interior worktop or decorative Corian® Solid Surface installation, that DuPont will, at its discretion, replace or repair your installation made with Corian® Solid Surface, installed and fabricated by a Corian® Quality Network Industrial Partner, if the product fails due to any product defect during the first ten (10) years from the original date of installation of Corian® Solid Surface. This warranty does not cover products made by other suppliers.

## GENERAL TERMS AND CONDITIONS OF THE TEN (10) YEAR LIMITED INSTALLED WARRANTY

1. This warranty applies exclusively to interior worktop or decorative installations of Corian® Solid Surface that are fabricated and installed by a Corian® Quality Network Industrial Partner and in accordance with the installation procedure in force at the time of installation. All Corian® products, except for wireless charging devices and shower trays and baths in our portfolio, have a 10 Year product guarantee. Wireless charging devices have a 2 Year product warranty only. Shower trays and baths in our portfolio have a 2 Year product warranty. For more information: see separate warranty guidelines.
2. This warranty does NOT cover:
  - A. Any damage(s) caused by improper or inadequate residential or commercial use, care or maintenance; and
  - B. Any material modification or misuse of Corian® Solid Surface, e.g. non-use of cutting boards and
  - C. Installation and/or operation outside the material's interior environment specifications, i.e. outdoor use; and
  - D. Physical, chemical or mechanical abuse; and
  - E. Damage from exposure to excessive heat (e.g. direct heat) due to non-use of hot pads or damage due to heat transmission (e.g. hobs, instant boiling water taps) resulting from non-compliance with the Corian® Solid Surface installation procedures; and
  - F. Improper installation site preparation or site maintenance; and
  - G. Custom-made shapes, including those thermoformed, such as shower trays, baths, sinks and bowls, made with Corian® Solid Surface and resulting from an additional production process on a Corian® Solid Surface sheet/shape as produced by DuPont; and
  - H. Issues resulting from incorrect fabrication and installation, such as joint failure, insufficient structural support and incorrect expansion gaps; and
  - I. Variations in colour and/or pattern on repairs. Customers are advised to retain a piece of the Corian® Solid Surface used for their installation, in case this is required for any repair work. The cut-out piece(s) is/are normally left along with the “Routine Care of Corian® Solid Surface” brochure when an installation is completed. As with most materials, variations in colour and design can occur between production batches. If customer material is not available for repair work, DuPont cannot guarantee an exact match with pre-existing material, and such colour-match remedial issues would not be covered under the warranty; and
  - J. Acts of God (events outside human control); and
  - K. Any other improper use of Corian® Solid Surface as stated in the use and care instructions in the Routine Care of Corian® Solid Surface brochure; and
  - L. Scratches and ordinary wear & tear.
3. Under the warranty, DuPont will replace the cracked Corian® shape only once.
4. The DuPont™ Corian® ten (10) year limited installed warranty coverage is ruled by the following set timing:
  - Year 1-3** included after installation, in case of DuPont responsibility: 100% of material and labour (at cost) will be covered.
  - Year 4-6** included after installation, in case of DuPont responsibility: 75% of material and 50% of labour (at cost) will be covered.
  - Year 7-9** included after installation, in case of DuPont responsibility: 50% of material and 25% of labour (at cost) will be covered.
  - Year 10** after installation, in case of DuPont responsibility: 25% of material and 0% of labour (at cost) will be covered.
5. To receive coverage under the DuPont™ Corian® 10 Year Limited Installed Warranty, proof of purchase in the form of an invoice needs to be submitted with the claim (no installation invoice will mean no coverage).
6. **This limited warranty is transferable within the ten (10) year warranty period.**
7. Any replacement or repair of Corian® Solid Surface needs to be first authorised in writing by DuPont or its duly appointed representative and is only to be executed by a duly authorised Corian® Quality Network Industrial Partner or Corian® Quality Network Service Centre.
8. This DuPont™ Corian® 10 Year Limited Installed Warranty applies only for:
  - A. Installations done after April 1, 1995 in Europe, Middle-East and Africa; and
  - B. Installations which have not been moved from their original place of installation; and
  - C. Installations which were not showroom models; and
  - D. Installations fabricated/installed by a Corian® Quality Network Industrial Partner or a Corian® Quality Network Service Centre; and
  - E. Installations which are maintained according to the use and care instructions in the “Routine Care of Corian® Solid Surface” brochure handed over with the acceptance of this installation and available on [www.corian.com](http://www.corian.com).
9. If DuPont is unable to repair or replace, as applicable, a defective product which is covered by this DuPont™ Corian® warranty, DuPont shall, within a reasonable time after being notified of the defect, refund the purchase price of the Corian® Solid Surface material only, as per limitations in point 4, provided the customer hands over the Corian® Solid Surface material to DuPont or its appointed representative.
10. **Limitations of warranty**  
Neither DuPont nor any of its third-party suppliers makes any other warranty of any kind, whether express or implied, with respect to Corian® Solid Surface. DuPont and its third-party suppliers specifically disclaim the implied warranties of merchantability and fitness for a purpose other than interior or decorative surface use.
11. Except as provided herein, DuPont shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use Corian® Solid Surface in interior or decorative surface application(s).
12. Some countries preclude the disclaimers and limitations in the warranty terms from limiting the statutory rights of a consumer, so the above limitations or exclusions may not apply to you.
13. **Limitations of liability**  
Except for the obligations specifically set forth in this warranty statement, in no event shall DuPont be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory and whether advised of the possibility of such damages.
14. This ten (10) Year Limited Installed Warranty coverage for Corian® Solid Surface is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact DuPont by writing to:
 

**Du Pont de Nemours (Belgium) BVBA**  
**Corian® Design Warranty Centre**  
 Antoon Spinoystraat 6  
 B-2800 Mechelen, Belgium  
 e-mail: [bi-warranty@dupont.com](mailto:bi-warranty@dupont.com)
15. **Covering law and jurisdiction**  
This DuPont™ Corian® 10 Year Limited Installed Warranty is governed by Swiss law. The courts of the canton of Geneva, Switzerland shall have exclusive jurisdiction over any dispute arising out of or in connection with this limited warranty, including any question regarding its interpretation or its execution.

This information is based on technical data that DuPont Specialty Products USA, LLC and its affiliates (“DuPont”) believe to be reliable, and is intended for use by persons having technical skill and at their own discretion and risk. DuPont cannot and does not warrant that this information is absolutely current or accurate, although every effort is made to ensure that it is kept as current and accurate as possible. Because conditions of use are outside DuPont's control, DuPont makes no representations or warranties, express or implied, with respect to the information, or any part thereof, including any warranties of title, non-infringement of copyright or patent rights of others, merchantability, or fitness or suitability for any purpose and assumes no liability or responsibility for the accuracy, completeness, or usefulness of any information. This information should not be relied upon to create specifications, designs, or installation guidelines. The persons responsible for the use and handling of the product are responsible for ensuring the design, fabrication, or installation methods and process present no health or safety hazards. Do not attempt to perform specification, design, fabrication, or installation work without proper training or without the proper personal protection equipment. Nothing herein is to be taken as a license to operate under or a recommendation to infringe any patents. DuPont shall have no liability for the use of or results obtained from such information, whether or not based on DuPont's negligence. DuPont shall not be liable for (i) any damages, including claims relating to the specification, design, fabrication, installation, or combination of this product with any other product(s), and (ii) special, direct, indirect or consequential damages. DuPont reserves the right to make changes to this information and to this disclaimer. DuPont encourages you to review this information and this disclaimer periodically for any updates or changes. Your continued access or use of this information shall be deemed your acceptance of this disclaimer and any changes and the reasonableness of these standards for notice of changes.

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